



Business Certifications

International ISO 9001:2008 Certification

Moving forward, for customers to imbue their trust in one's businesses, certifications and accolades are omnipotent and speak volumes about the operational efficiency, professionalism and business quality of the service/solution provider. Micro 2000 is International ISO 9001:2008 certified, befitting our strong status as one of Singapore's leading providers in quality and innovative IT solutions and services.

In line with our primitive aim of enhancing our customers' experiences through continual improvements on our work processes, the ISO 9001:2008 certification is sought. Being ISO 9001:2008 certified means that Micro 2000 has in place a quality management system that meets the following criterions:

- Demonstrate Micro 2000's ability to consistently provide products and services that meets customer and applicable statutory and regulatory requirements.
- Micro 2000 aims to enhance customer satisfaction through the effective application of the system, including processes for continual improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.

BizSAFE Level 3 Certification

Micro 2000 places great emphasis on its work place safety and health (WSH) capabilities to supplement its well-honed business processes and is committed to see that every worker under its care returns home to his/her family safe and unharmed.

Setting the tone from the top, Micro 2000 Top Management and Risk Management Committee ensure that work place safety policies and best practices are well documented, properly implemented and incorporated into our operations, effectively communicated to all employees and improved on a continuing basis. A series of site-specific WSH initiatives are readily adopted at Micro200, inclusive but not limited to:

- Posters on evacuation procedures/steps to performing CPR are prominently displayed (e.g. Entrance and Exit points).
- Availability of well-trained first aiders at every site location.
- Project Managers are sent for relevant training courses so that they would know how to react to minimize injury and damage in the event of an emergency.
- All sites are well equipped with fire extinguishers, alarm systems, protective

gears and etc. to deal with and preempt any possible emergency scenarios.

Micro 2000 has been awarded the BizSAFE Level 3 certification issued by the Singapore Workplace Safety and Health Council in 2012. This signifies that Micro 2000 Top Management has attended the relevant workplace safety workshops organized by the authority, have a risk management committee in place charting out the risk management implementation plan, risk assessments are conducted for every work activity and process at all our workplaces covered under the Workplace Safety and Health Act (WSHA) and that an MOM-Approved WSH auditor has assessed and verified that there is indeed proper implementation of risk management at Micro2000.